



Dundee Student Homes Complaint Form

If you're a student at Abertay University, you must first contact **your Residences Office** (residences@abertay.ac.uk).

If you're a University of Dundee student, you must first contact the **Student Legal Adviser in DUSA** (housing@dusa.co.uk).

Tenant/Landlord/Agent Information	
Lead Tenant Name:	Lead Tenant email:
Tenant Address:	Names of other tenants:
Landlord/Agent Name:	Landlord/Agent contact details:

Complaint Information
Please state the Clauses of the Dundee Student Homes Terms and Conditions which you believe have been broken:
Please describe your complaint. Make sure to include the steps you have already taken to resolve the issue, giving dates/methods of contact etc.:



FOR OFFICE USE ONLY	
Complaint received:	Handled by:
Ref. No:	Action taken: